



**Australian Institute of Project Management
Queensland State Conference
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PRINCE2™ Certification**



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- **PRojects IN Controlled Environments (2nd Edn)**
 - ✓ Leading Project Management methodology
 - ✓ Over 250,000 trained practitioners
 - ✓ Process model, with supporting Components and Techniques

- No conflict with other Project Management Certifications or Bodies of Knowledge
 - ✓ PMBOK® (PMI); APMBOK (UK); RegPM (AIPM) IPMA; IAPPM etc



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- **OGC** (Office of Government Commerce, UK)
 - ✓ The OGC offers a range of products and services which covers best practice methodologies on a range of topics
 - ✓ Most of these products are industry standards in both the public and private sectors
 - ✓ Most of these products have significant international growth and development



- The OGC has developed the Best Management Practice model, including:
 - ✓ **PRINCE2** for Project Management
 - ✓ **MSP** for Program Management
 - ✓ **MoR** (Management of Risk)
 - ✓ **ITIL** for IT Service Management
 - ✓ **Gateway Review** for Project/Program Assurance
 - ✓ **P3M3** for Maturity Assessments
 - ✓ Portfolio, Program and Project publications

OGC Best Practice Portfolio

Models

**Portfolio,
Programme
and Project
Management
Maturity
Model
(P3M3™)**

**PRINCE2™
Maturity
Model
(P2MM)**

Best Management Practice Guides

**Portfolio,
Programme
and Project
Management
Office(P3O™)**

**Gateway®
Best practice
assurance**

**MoR®
Management
of Risk**

**ITIL
IT
Infrastructure
Library**

Portfolio Guide (PfM)

MSP™ Guide (Programme Management)

PRINCE2™ Guide (Project Management)

OGC Best Practice Guidance

- Where appropriate, guidance is supported by a qualification scheme
 - ✓ Accredited training (PRINCE2, MSP, ITIL, MoR)
 - ✓ Consulting services (all guides and models)
- Greater value is gained when they are used together
 - ✓ **PRINCE2** and **MSP** for projects and programs
 - ✓ **ITIL** for best practice for IT Service Management
 - ✓ **P3M3** for maturity assessment and growth
 - ✓ **Gateway** for audit and review
- OGC has appointed the APM Group Ltd to administer most of these international standards



APM GROUP

- The APM Group is the starting point for Accreditation, Certification and Exams for:
 - ✓ **PRINCE2, MSP, ITIL, MoR, P3M3** (Maturity Models) and **Change Management**
- **Certification** is by Accredited Training Organisations
 - ✓ An ATO must meet strict APMG standards
 - ✓ An ATO must have APMG Approved Trainers
- **APMG** has 7 International Offices (8 in 2008/09):
 - United Kingdom
 - Australasia
 - Netherlands
 - Scandinavia
 - Germany
 - USA
 - China
 - India (2008/09)

Training and Accreditation

- The APM Group is a leading Accreditation, Certification and Qualification organisation:
- PRINCE2 Accredited Training Organisations (ATO)
 - ✓ Training Materials accredited
 - ✓ Management systems accredited
 - ✓ Approved Trainers accredited
 - ✓ Invigilators/Proctors/Examiners accredited
 - ✓ Re-accreditation process
- APM Group maintains Accredited Assessors
- Controlled by a Quality Manual and QMS

PRINCE2 and MSP Certification

Certification	PRINCE2	MSP
Foundation	3 day course	3.5 day course
➤ Foundation Exam	1 hour, Multiple Choice, closed book	40 min, Multiple Choice, closed book
➤ Pre-requisites	None	None
Practitioner Upgrade	2 day course	1.5 day course
➤ Practitioner Exam	3 hour, Multiple choice, open book	2.5 hour, Multiple choice, open book
➤ Pre-requisites	PRINCE2 Foundation	MSP Foundation
Advanced Practitioner	n/a	2 days
➤ Advanced Pract Exam	n/a	2.5 hours, open book, based on a scenario
➤ Pre-requisites	n/a	MSP Practitioner

Successful Candidate Register

- The APM Group maintains a suite of Successful Candidate Registers for PRINCE2, MSP, ITIL and MoR
 - ✓ Successful PRINCE2 Practitioners can use “PRINCE2 Practitioner” as a post-nominal
- PM4Success Website and Newsletter
 - ✓ pm4success is APMG's exclusive website for exam candidates
 - ✓ With over 1,000 pages of content, it is designed to help candidates continue professional development in the wider field of good management practice

RegPM is AIPM's project management certification program

- ✓ Individually designed competency-based workplace assessment
- ✓ Candidates to compile evidence that displays their competence in PM
- ✓ The diagram below includes the previous and the current levels



The PMI Family of Credentials

	CAPM®	PMI-SP™	PMI-RMP™	PMP®	PgMP®
Full Name	Certified Associate in Project Management	PMI Scheduling Professional	PMI Risk Management Professional	Project Management Professional	Program Management Professional
Project Role	Contributes to project team	Develops and maintains project schedule	Assesses and identifies risks and mitigates threats and capitalizes opportunities	Leads and directs project teams	Achieves an organizational objective through defining and overseeing projects and resources
Eligibility Requirements	High school diploma/global equivalent AND 1,500 hours experience OR 23 hours pm education	High school diploma/global equivalent 5,000 hours project scheduling experience 40 hours project scheduling education OR Bachelor's degree/global equivalent 3,500 hours project scheduling experience 30 hours project scheduling education	High school diploma/global equivalent 4,500 hours project risk management experience 40 hours project risk management education OR Bachelor's degree/global equivalent 3,500 hours project risk management experience 30 hours project risk management education	High school diploma/global equivalent 5 years project management experience 35 hours project management education OR Bachelor's degree/global equivalent 3 years project management experience 35 hours project management education	High school diploma/global equivalent 4 years project management experience 7 years program management experience OR Bachelor's degree/global equivalent 4 years project management experience 4 years program management experience
Steps to Obtaining Credential	application process + multiple-choice exam	application process + multiple-choice exam	application process + multiple-choice exam	application process + multiple-choice exam	3 evaluations – application panel review + multiple-choice exam + multi-rater assessment
Exam Information	3 hours; 150 questions	3.5 hours; 170 questions	3.5 hours; 170 questions	4 hours; 200 questions	4 hours; 170 questions
Fees For PMI Members	US\$225	US\$520	US\$520	US\$405	US\$1500
Credential Maintenance Cycles and Requirements	5 years; re-exam	3 years; 30 PDUs in project scheduling	3 years; 30 PDUs in risk management	3 years; 60 PDUs	3 years; 60 PDUs

Case Study: Smart Service Qld

Methodology Implementation 2005 - 2008

- What is Smart Service Queensland?
- The need for a project management methodology
- The key elements of the implemented methodology
- Impact of the introduction of the methodology on:
 - ✓ Project management capability and effectiveness
 - ✓ Project delivery
 - ✓ Organisational culture
- Where to from here?
 - ✓ SSQ as a Learning Organisation

Summary

- PRINCE2 is a global project methodology
 - ✓ Maintained by an international certification standard
- For an individual
 - ✓ International certification
 - ✓ Process model that can be adapted
 - ✓ Nestles into any PM body of knowledge
 - ✓ But not all knowledge areas are covered by PRINCE2
- For an organisation
 - ✓ Common language, tools, techniques
 - ✓ Common processes
 - ✓ Maturity and growth

Queensland Government

- Queensland Government Chief Information Office has developed a “Whole of Government” methodology
 - ✓ Project management methodology (PRINCE2)
 - ✓ Programme management methodology (MSP)
 - ✓ Managing Successful Programmes
 - ✓ Portfolio management methodology (under development)
 - ✓ Benefit management framework
 - ✓ Business improvement methodology (under development)
- Outcome of the Service Delivery and Performance Commission review of ICT Governance in Sept 2006
 - ✓ www.thepremier.qld.gov.au/sdpc/reviews/review_ict.shtm



➤ **Yellowhouse is a PRINCE2 ATO**

✓ 5 PRINCE2 Approved Trainers

- PRINCE2 Foundation and Practitioner Courses
- Foundation and Practitioner Exams

➤ **Yellowhouse is an MSP ATO**

✓ 2 MSP Approved Trainers

- Foundation, Practitioner & Advanced Practitioner Courses
- Foundation, Practitioner & Advanced Practitioner Exams

➤ **Project & Programme Management Consultants**

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